

[WORK]

CITY OF NEW YORK – MAYOR’S OFFICE OF THE CHIEF TECHNOLOGY OFFICER*Deputy Chief Technology Officer – Innovation* 2019 - present*Director of Communications (Act.)* 2020 - present*Deputy Chief Technology Officer – Broadband (Act.)* 2020 - 2021

Lead NYC’s innovation efforts to prototype, test, validate, and scale emerging tech & practices in partnerships with communities, agencies, and tech ecosystem; co-founded [award-winning NYC\[x\] Innovation Fellows](#) and [NYC\[x\] Tech & Innovation Awards](#); coordinated NYC’s early COVID-19 response through creation of [PPE Dashboard](#); public representative for City with global government counterparts

COLUMBIA UNIVERSITY – SCHOOL OF INTERNATIONAL & PUBLIC AFFAIRS*Adjunct Associate Professor of International & Public Affairs* 2011 - present*Researcher & Writer* 2013 - present

Recruited to create & teach SIPA’s first government technology courses, continuously updated over a decade; contributing faculty to [Columbia Global Centers](#) in Rio de Janeiro, Santiago, & Tunis; teach “[Tech & Tactics for Policymaking](#)” & “[Technology, National Security & The Citizen](#)” on power of non-states, nation-states & tech.

CITY OF NEW YORK - DEPARTMENT OF VETERANS’ SERVICES*Associate Commissioner, Public Affairs* 2017 - 19*Press Secretary & Senior Advisor to Commissioner* 2016 - 17

Recruited by US Army General (ret.) / founding Commissioner to launch NYC’s first new agency in over 20 years; part of core leadership who recruited, hired & trained 90% of agency staff; drafted all public materials for Commissioner, Deputy Mayor, and Mayor on all veteran, military, and defense-related issues; testified on behalf of agency at City Council hearings and town halls; documented process in “[DVS Start-Up Report.](#)”

UNITED STATES PERMANENT MISSION TO THE UNITED NATIONS, US DEPARTMENT OF STATE*Director, Media Strategy & Analysis (GS-13; TS)* 2013 - 15*Press Officer (GS-11; TS)* 2011 - 13*Presidential Management Fellow (GS-9-11; TS)* 2010 - 11

Created official diplomatic and on the record press materials for multiple American ambassadors, including two Cabinet-level officials; served as in-house expert on emerging digital media platforms & official content best practices; created coalitions with UN, NGOs, and tech sector (eg “[TechCampNYC: Protection of Journalists in Conflict Zones](#)”).

OFFICE OF eDIPLOMACY, DIPLOMATIC INNOVATION DIVISION, US DEPARTMENT OF STATE*Presidential Management Fellow (GS-9; TS)* 2011

Developed of tools & trainings that equip State Department employees with digital collaboration tools to modernize diplomatic and foreign policy leadership; co-led Secretary Clinton’s “Civil Society 2.0” initiative, “Tech@State” events, and “Virtual Student Foreign Service.”

AMERICAN RED CROSS OF GREATER NEW YORK*Disaster Relief Field Responder* 2000-01

Served on Sept 11th Ground Zero response team; conducted independent site visits via emergency response vehicle to assess severity of fire, flood, and other structural damage; coordinated with FDNY, NYPD, and other

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on-site first responders to determine habitability of residence; provided functional aid and transport to connect displaced residents to resources for immediate needs, such as food, clothing, shelter, and social services.

[EDUCATION]

UNIVERSITY AT ALBANY, COLLEGE OF ENGINEERING & APPLIED SCIENCE - PhD, Information Science

ZHONGSHAN UNIVERSITY - Fulbright, Chinese

CONNECTICUT COLLEGE- BA, Chinese (*completed in 3 years, cum laude*)

[SELECT PUBLICATIONS]

Wichowski, A. (2021). "Nations need ambassadors to Big Tech," *WIRED*

Wichowski, A. (2021). "Why Big Tech shouldn't govern citizens," *Tech Policy Press*

Wichowski, A. (2020). *The Information Trade: How Big Tech Conquers Countries, Challenges Our Rights, and Transforms Our World*, HarperCollins: New York.

Wichowski, A. (2020). "America needs a tech ambassador," *The Hill*

Wichowski, A. (2020). "The U.S. can't regulate Big Tech companies when they act like nations," *The Washington Post*

Wichowski, A. & Benjamin, K. (2020). "Public service as a service," *Medium*

Wichowski, A. (2020). "Let's polarize, together," *Public Books*

Wichowski, A. (2020). "What unites us': how the angry few hijacked public opinion and why institutions must intervene to save democracy," *Brazilian Association of Communication Researchers*

Wichowski, A. (2020). "How to forge partnerships during crises," *Apolitical*

Wichowski, A. (2020). "How Big Tech regulation-proofed themselves," *The Hill*

Wichowski, A. (2018). "Misery loves bureaucracy: why technology hasn't saved government (yet)" *GovExec*

Wichowski, A. (2017). "Net states rule the world. Ignore them at your peril," *WIRED*

Wichowski, A. (2017). "A user's guide getting things done in government (with or without tech)," *GovExec*

Wichowski, A. (2017). "How New York City invests in veterans," *Medium*

Wichowski, A. (2016). "So long, smoke and mirrors! Digital diplomats wear no clothes." *London School of Economics Review of Books*

Johnson, J. & Wichowski, A. (2015). "How to get lost in story (story not required)." *TechCrunch*

Wichowski, A. (2015). "'Secrecy is for losers': why diplomats should embrace openness to protect national security." In M. Holmes & C. Bjola (Eds.) *Digital Diplomacy*. London: Routledge.

Wichowski, A. (2013). "What government can and should learn from hacker culture." *The Atlantic*

Wichowski, A. (2013). "Social diplomacy: how diplomats learned to stop worrying & love the tweet," *Foreign Affairs*

Stromer-Galley, J. & Wichowski, A. (2011). "Political discourse online." In M. Consalvo, C. Ess, & R. Burnett (Eds.), *Blackwell Handbook of Internet Studies*. Blackwell

Wichowski, A. (2009). "Survival of the fittest tag: folksonomies, findability, and the evolution of information organization." *First Monday*, 14 (5-4)

[SELECT PRESENTATIONS]

- United Kingdom Tech Envoy / Consul-General to Silicon Valley | "Tech diplomacy"

- State Department Speaker's Bureau, UAE Conference on Creative Economies | "Digital transformation"

- Swedish Foreign Ministry | "The future of the nation-state"

- United Nations Peacekeeping | "How to do new things in old institutions without freaking people out"

- Consul General of Canada to Silicon Valley & The Bridge | "Big Tech, Diplomacy, and Power"

- World Affairs Council | “How Big Tech is Transforming Our World”
- Google Brazil | “‘The only thing that never fails’: surviving uncertainty, fake science & misinformation”
- Columbia - Rio | “‘There are no hard problems’: Embracing Low and No Tech Solutions in Government”
- Columbia - Santiago | “The Perils and Promise of e-Policy”
- Google Brazil | “Hack the Bureaucracy”
- Civic Hall - Harmony Labs | “Media Impact”
- Tel Aviv & NYC CIOs | “Social Innovation & Resilient Cities”
- Personal Democracy Forum | “Digital Skills for Public Servants”
- The Atlantic Council | Cyber 9/12 Competition
- Council on Foreign Relations | “Foreign policy in social media age”
- Halifax International Security Forum | “@DigitalDiplomacy#Really?”
- World Summit on Innovation & Entrepreneurship | “Intrapreneurs Changing the World”
- Harvard University | “The Map is Not the Territory”
- SOAS University of London | “Nation-States & Net States”
- FBI Special Agent in Charge Fireside Chat | “Staying Ahead of the Threat”
- NYU GovLab | “Open Data and the United Nations”
- Government of Aruba | Development of e-Government platform (capstone advisor)
- US Congress | Technological authoritarianism in China (advisor)
- American University in Moscow | “Technology, National Security & the Citizen”
- Moscow Nuclear Research University | “Digital diplomacy in the US & Russia”

[PRESS]

- *CNBC* | “Most important 2020 election misinformation threat is not coming from overseas”
- *CSPAN Book TV; BBC World News* | Featured guest, “The Information Trade”
- *NPR* (2017, 2020) | “Facebook at the geopolitical table?”; “How Big Tech is taking on big government”
- *Financial Times* | “The Apple effect: Germany fears being left behind by Big Tech”
- *Columbia Journal* | “The unexpected product of mentorship at SIPA: A shout-out on Late Night TV”
- *World Economic Forum* | “Countries are so last century. Enter the ‘net state.’”
- *Public Radio International* | “Confronting the new geopolitics of ‘net-states’”
- *Korea JoongAng Daily* | “A Big Tech Race”
- *UM Brazil* | “Diplomacy in Post-Truth Era”

[RECOGNITION]

- NYC[x] Tech & Innovation Awards, founder & awardee, “Meta Award,” City of New York
- “Top Five Course Award” (student vote), Columbia University
- Responsible Tech “All Tech is Human” Mentor
- Govern for America “League of Innovators” Mentor
- City of New York Department of Veteran’s Services: “Service 2 Service”
- Meritorious Honor Awards (3): US Mission to the UN; Office of eDiplomacy; US Department of State
- Presidential Management Fellowship: US Office of Personnel Management
- Distinguished Dissertation Award, “College of Engineering & Applied Sciences, SUNY Albany
- “Women in Technology Award,” SUNY Albany
- Fulbright-Hayes / State Education Council of China Fellowship, Guangzhou, China
- Citations: 443 | *h*-index score: 7